

# Replai Privacy Policy

*Last Revised: May 5, 2026*

This Privacy Policy describes how Replai Labs, Inc. (“Replai”, “we”, “us”, or “our”) collects, uses, and shares your personal information when you use our Service.

## 1. Information We Collect

### Personal Information

We collect information that you provide directly to us, including:

- Name, email address, and contact information
- Company name and role
- Account credentials
- Payment and billing information
- Communications with us

### Code and Technical Data

When you use our Service, we process:

- Source code and related files you upload
- System configurations and documentation
- Analysis results and generated documentation
- Usage patterns and interaction data

### Automatically Collected Information

We automatically collect:

- Log data and IP addresses
- Device and browser information
- Cookies and similar tracking technologies
- Usage statistics and performance metrics

## 2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our Service
- Process your code and generate analysis results
- Process transactions and send related information
- Send technical notices, updates, and support messages
- Respond to your comments and questions
- Monitor and analyze trends, usage, and activities
- Detect, prevent, and address technical issues and security threats
- Comply with legal obligations

## 3. Information Sharing and Disclosure

We do not sell your personal information. We may share your information only in the following circumstances:

- With your consent or at your direction
- With service providers who perform services on our behalf
- To comply with legal obligations or respond to legal requests
- To protect our rights, privacy, safety, or property
- In connection with a merger, acquisition, or sale of assets

## 4. Data Security

We implement appropriate technical and organizational measures to protect your information, including:

- Encryption of data in transit and at rest
- Regular security assessments and audits
- Access controls and authentication mechanisms
- Employee training on data protection
- Incident response procedures

However, no method of transmission over the Internet is 100% secure, and we cannot guarantee absolute security.

## 5. Data Retention

We retain your information for as long as necessary to provide our Service and fulfill the purposes outlined in this Privacy Policy. When you close your account, we will delete or anonymize your personal information within a reasonable timeframe, except where we are required to retain it for legal or legitimate business purposes.

## 6. Your Rights and Choices

Depending on your location, you may have certain rights regarding your personal information:

- Access and receive a copy of your personal information
- Correct or update your personal information
- Delete your personal information
- Object to or restrict certain processing
- Data portability
- Withdraw consent at any time

To exercise these rights, please contact us via our contact page or at [privacy@replaiotech.ai](mailto:privacy@replaiotech.ai)

## 7. Cookies and Tracking

We use cookies and similar tracking technologies to collect information about your browsing activities. You can control cookies through your browser settings. Note that disabling cookies may affect the functionality of our Service.

## 8. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure appropriate safeguards are in place to protect your information in accordance with this Privacy Policy and applicable laws.

## 9. Children's Privacy

Our Service is not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If you become aware that a child has provided us with personal information, please contact us.

## **10. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Last updated" date. We encourage you to review this Privacy Policy periodically.

## **11. Contact Us**

If you have any questions about this Privacy Policy or our privacy practices, please contact us through our contact page or at [privacy@replai.tech](mailto:privacy@replai.tech)